

Also known as Julie Arlene Workman
Lic # 3346

BEFORE THE
BOARD OF CHIROPRACTIC EXAMINERS
STATE OF OREGON

RECEIVED
OCT 03 2016
Department of Justice
General Counsel-Salem

RECEIVED

In the Matter of

Julie Chambers, DC

)
) Case # 2013-3015

OCT - 6 2016

OREGON BOARD OF
CHIROPRACTIC EXAMINERS

)
) **AMENDED STIPULATED**
) **FINAL ORDER**
)
)

The Oregon Board of Chiropractic Examiners (hereafter "Board" or "OBCE") is the state agency responsible for licensing, regulating and disciplining chiropractic physicians and certified chiropractic assistants in the State of Oregon. Julie Workman DC (hereafter "licensee"), is a chiropractic physician in Oregon. The Board proposes to discipline the above Licensee on the following basis:

Findings of Fact
1.

On July 17, 2013, the OBCE received a complaint that alleged Licensee failed to create patient chart notes in a timely manner and that there were missing or late signed chart notes. Eighty-six patient records were identified as alleged to be missing numerous daily chart notes as of the filing of this complaint; or were alleged to have late signed chart notes for certain dates of treatment, were missing a new patient examination, or that Licensee had signed the notes for the licensed massage therapist. It was alleged that Licensee added to or generated daily chart notes weeks or months after the actual date of service, in doing so may have made improper or erroneous charges in coding and billing. The complainants alleged that missing chart notes affected associate doctors' ability to provide effective patient care.

Prior to February 11, 2013, Licensee's clinics used ChiroTouch (an electronic record keeping program), which is said to allow modification of past daily chart notes without time stamping the change. After this date, Licensee's clinics changed their electronic charting noting system to CareCloud, which does provide for a time stamp on modifications.

In her response to the complaint to the Board, Licensee admitted that her records may not have been in order, some charts may have shown incorrect dates of service and may not have been kept up to date, and that some charts may have been missing in the patients files.

2.

The Board reviewed the chart notes and found evidence that numerous chart note entries were not signed or generated in a timely manner. For one patient Licensee entered the same chart note Licensee entered the same chart note 15 times between 5-29-12 and 9-04-12 and the same chart note 7 times between 2-23-12 and 4-05-12 on with unchanging diagnosis.

Licensee did not provide complete patient files as requested by the Board in a timely manner. On July 29, 2013, Licensee signed the Certification of Patient Records attesting to the completeness of the requested records as required by OAR 811-015-0006, a) and c) wherein she provided records for 7 patients (a selection of the patients identified in the complaint). Licensee's submission to the Board lacked the elements of a complete patient file. Licensee provided additional requested information on January 22, 2014.

3.

At their September 22, 2016 Board meeting, the Board reviewed Licensee's files pursuant to the Stipulated Final Order and found much of the same issues were continuing to occur. The Board also found that Licensee was allowing her chiropractic assistants to perform the initial history on patients during the examination. For that reason, they proposed, and Licensee accepted, this Amended Stipulated Final Order.

CONCLUSION OF LAW

4.

The Board finds that the above issues are violations of the following: ORS 684.100(1)(f)(A), OAR 811-015-0005(1)(a) and (b), OAR 811-015-0010 (1), (3) and (4); and OAR 811-015-0006, a) and c).

5.

STIPULATIONS

Therefore, pursuant to ORS 183.415(5) and ORS 684.100(9)(e) the OBCE orders:

- 1) The parties have agreed to enter this amended stipulated final order. Licensee agrees that she is aware of her right to a hearing with her attorney present to contest the charges and hereby waives that right and agrees to entry of this order. Licensee agrees to waive any right to appeal. In lieu of proceeding to the contested case hearing the parties wish to settle and resolve the above matter without further proceedings.
- 2) Licensee agrees to keep complete and accurate records for all patients, in compliance with OAR 811-015-0005(1)(a) and (b). Licensee also agrees to provide clinical rationale for all opinions, diagnostic and therapeutic procedures, to perform a

functional chiropractic analysis of all initial examinations and reexaminations and use evidence based outcome management to determine the frequency and duration of treatment in compliance with AOR 811-015-0010(1), (3) and (4).

- 3) Licensee will be subject to further file pulls and reviews by the Board for a period of one year with a minimum of 4 file pulls. Licensee shall allow a representative or agent of the board to retrieve files at any time during reasonable business hours and will allow the staff to make copies of the files for Board review. Alternatively, the Board may request Licensee to provide the files according to a set of criteria. Failure to provide files as requested can be cause for further discipline by the Board. Licensee shall certify that she is providing a complete copy as requested of files per OAR 811-015-0006 (a) and (c).
- 4) In the prior order, Licensee was required to complete 12 hours of continuing education; 6 hours on billing and coding, and 6 hours of continuing education on charting and recordkeeping. This continuing education is in addition to the required amount for licensure and must be completed within 90 days of the effective date of the final order. Licensee fulfilled this requirement.
- 5) In the prior order, Licensee was required to identify a chiropractic physician mentor and fulfilled those requirements of paragraph E.
- 6) If Licensee violates any of the terms of this order, it may result in further discipline pursuant to ORS 684.100.

This order is effective on the date signed by the Board and is a public record.

IT IS SO ORDERED this 10th day of October, 2016.

BOARD OF CHIROPRACTIC EXAMINERS
State of Oregon

By: [Signature]
Cassandra C. Skinner J.D., Executive Director

Original signatures are in the OBCE office

By: [Signature]
Julie Chambers, D.C.

Dated: 9.29.16

A party is entitled to judicial review of the Final Order. Judicial review is by the Oregon Court of Appeals pursuant to the provisions of ORS 183.482. Judicial review may be obtained by filing a petition for review with the Office of State Court Administrator, Supreme Court Building, Salem, Oregon 97310. ORS 183.482 requires that an appeal is requested by filing a petition in the Court of Appeals within 60 days following the date the order upon which the petition is based is served.

* * * * *